

July 18, 2018

Town of Cobourg Ombudsman 55 King Street West Cobourg, ON, K9A 2M2

The Cobourg Taxpayers Association is submitting this complaint, in accordance with the Town of Cobourg's Municipal Ombudsman Investigation Complaint Policy (LEG-ADM18). The complaint details the failure of the Parks and Recreation Advisory Committee acting as a Steering Committee and the Town of Cobourg to follow the Town's policies of Transparency and Accountability Policy (LEG ADM8), Public Comment and Complaint Policy (LEG-ADM19), and Advisory Committees of Council Policy and Procedure (COUN-ADM1).

The Town did not meet the requirements in these areas:

- Agendas, minutes and times, dates, or locations of Parks and Recreation Advisory Steering Committee meetings were not provided to the public when requested.
- Meetings were not open to the public.
- The Town of Cobourg did not respond to complaints about the Parks and Recreation Advisory Steering Committee meetings not open to the public.

This is not a one-time event; it is a recurring event with a disturbing trend of not acknowledging or responding to our submitted complaints. We have submitted complaints to the Town in accordance with the Town's procedures and have failed to receive satisfactory answers or, in some cases, even any response to our complaints.

We ask that the Town be directed to put in place corrective actions and that the Town be directed to follow its own approved policies and procedures.

Sincerely,

Lydia Smith
President, Cobourg Taxpayers Association

cc: Dennis Nabieszko
Secretary, Cobourg Taxpayers Association